TH Detailing Limited Underbody Protection Terms and Conditions 2025

Lanoguard Underbody Protection General Terms and Conditions (Updated for 2025)

1. Overview

Lanoguard is a premium underbody protection product designed to safeguard your vehicle against rust and corrosion. It forms a protective barrier that prevents moisture and contaminants from reaching metal surfaces, helping to extend the longevity of your vehicle's undercarriage.

2. Drying and Cure Time

After application, Lanoguard requires a minimum of **24** hours to dry, but it can take up to **10** days to fully cure. During this period, we advise avoiding driving in wet or muddy conditions or exposing the vehicle to heavy environmental elements to ensure optimal results.

3. Vehicle Preparation

Prior to applying Lanoguard, the underbody of your vehicle will undergo a thorough cleaning process to remove dirt, grease, and debris. This ensures the product adheres effectively to the surfaces for maximum protection.

4. Archliners, Undertray, and Bumper Removal

During the application process, we will remove wheels, arch liners, and undertrays as required and if possible. Bumpers can also be removed where possible, at an additional charge. However, we will not remove:

- Exhaust heatshields
- Covers with wiring or brake pipes secured to them
- Any other mechanical components

If bolts, screws, or fixings are corroded, rounded off, or unsuitable to be removed without breaking or causing damage, we will leave the wheel arch liners, undertrays, or bumpers in situ to avoid any further complications. If fixings such as plastic push clips that are damaged or seriously weakened, rivets (both metal or plastic), or cable ties are installed, we will not attempt to remove the cover they are securing.

Once the service is complete, wheels will be torqued to the manufacturer's specification for your safety and peace of mind.

5. Existing Excessive Rust

Vehicles with excessive rust must have the rust treated prior to the application of Lanoguard. In some cases, the affected area may need to be replaced or professionally repaired to ensure the underbody protection is effective.

For vehicles **over 10 years old**, we recommend having the underbody inspected by a qualified mechanic before the application to identify and address any potential complications.

6. Limitations of Treatment

- Lanoguard does not convert existing rust but prevents it from worsening.
- Components may still **look rusty** after treatment, but Lanoguard will help to **stop the rust from progressing further**.
- Vehicles with extreme rust levels or those over 10 years old will benefit most from our
 Enhanced Protection Upgrade, which is specifically designed to address the challenges of
 older or more corroded underbodies. These vehicles may also require more frequent
 top-ups to maintain effective protection, due to their increased porosity and the likelihood of
 the product being absorbed more quickly.
- For optimal results, we recommend regular inspection and reapplication as needed.

7. Enhanced Protection Upgrade

The Enhanced Protection Upgrade is an add-on service and is subject to additional charges, which will be quoted and agreed upon prior to commencement.

This upgrade is strongly recommended for vehicles over 10 years old or those with visible or extensive underbody rust.

- This upgrade involves an additional targeted application of Lanoguard Spray and Grease into highly rusted areas, providing enhanced long-term protection and a more consistent visual finish.
- Lanoguard is designed to soak into rusted areas and reach the metal substrate beneath. On highly rusted surfaces, it may appear as though the product hasn't been applied—this is simply Lanoguard penetrating deep into the rust.
- Without this upgrade, the effectiveness of Lanoguard may be significantly reduced on older vehicles or those with excessive rust, as a single application may not provide adequate coverage or protection.
- Limitation of Effectiveness: Customers who decline the Enhanced Protection Upgrade for vehicles over 10 years old or those with noticeable surface rust acknowledge that Lanoguard's effectiveness will be limited in these circumstances. TH Detailing Ltd will not warrant or guarantee the performance or longevity of Lanoguard on vehicles over 10 years old or with excessive surface rust if the Enhanced Protection Upgrade is declined.
- This service is an add-on to the Initial Install & Top Up packages and is ideal for:
 - Older vehicles (10+ years)
 - Vehicles with visible or extensive underbody rust
 - Customers seeking maximum rust prevention and improved visual results
- Key details:

- Additional application is targeted into highly rusted areas for optimal coverage.
- Lanoguard does not convert rust but helps prevent it from worsening.
- Lanoguard will soak deep into rust—this add-on will enhance the protection and visual appearance.

8. Installation Details

We will aim to **cover the entire underbody** of the vehicle during the application process. However, in some instances, **access may be restricted** due to the design or condition of the vehicle. The Lanoguard underbody protection is effective for **up to 12 months**, and **yearly top-ups are recommended** to ensure continued protection against rust and corrosion.

We will not apply Lanoguard to:

- Brakes: We do not apply Lanoguard to brake discs or pads, as its lubricating properties can interfere with braking performance.
- **Hot surfaces:** We avoid applying the product to extremely hot surfaces, such as a hot exhaust manifold or catalytic converter. Let the vehicle cool down completely before application.
- **Engine bay fan belt:** When applying under the bonnet, we avoid the fan belt.

9. No Warranty/Guarantee Available

Due to the nature of the product and the varying conditions of vehicles we treat, **TH Detailing Ltd** cannot provide a warranty or guarantee on Lanoguard underbody protection services. However, Lanoguard recommends that Lanoguard Spray is topped up annually for vehicles with daily use.

10. Existing Underbody Treatment

If your vehicle has an existing underbody treatment, it may hinder the application process. In such cases, we can remove the previous treatment for an **additional charge**, which will be discussed and agreed upon prior to proceeding.

11. Authorisation

By authorizing TH Detailing Ltd to perform the Lanoguard underbody protection service, you grant permission for our team to operate your vehicle for pick-up and/or delivery purposes, if required.

12. Vehicle Condition Disclaimer

TH Detailing Ltd is **not responsible for the condition of vehicles prior to the treatment**. It is the client's responsibility to ensure the vehicle is in a suitable state for the application of Lanoguard. Any existing damage, excessive rust, or mechanical issues must be addressed prior to the service.

Important Notice:

Please read these terms carefully before proceeding with the service. If you have any questions, require further clarification, or need additional information, feel free to contact us at **01384 929075** or via email at **tom@thdetailing.co.uk**.

Thank you for choosing **TH Detailing Ltd** for your vehicle's underbody protection needs!